

QUALITY, ENVIRONMENTAL, HEALTH AND SAFETY POLICY



We delight our customers with top performances.

QUALITY

- The quality of our products and services meets and exceeds our customers' expectations in every aspect.
- Quality begins with the customers' first contact with us and continues until we deliver what the customers want. As a partner, we consistently act professionally and keep our promises.
- Quality is an obligation for every employee. We consistently improve our skills and performance through training, team spirit, and coaching.
- We measure quality right through to the customer and operate systematic feedback processes as well as using preventive measures and tools.
- We enable and engage our employees at all levels to improve operational performance along the value chain.

It is our corporate duty to take responsibility for the environment.

ENVIRONMENT

- Our responsible approach to the environment and resource management is a distinguishing feature of who we are.
- We continuously improve the efficient use of resources while reducing environmental emissions.
- We strive for energy efficiency, use of environmentally compatible materials, respectful waste management including reuse and recycling, and promote environmentally friendly technical innovations.
- We promote environmental awareness and knowledge among our workforce. We encourage them to be open and motivate them to act ecologically.

The protection of employees is integral to all our activities.

HEALTH AND SAFETY

- We are proactive in protecting our employees against hazards, disease, and accidents.
- We constantly enhance procedures and eliminate risks to reduce accidents, occupational illnesses, and health impairments over time.
- Our efforts in training sessions and information campaigns strengthen safety awareness among our workforce. Safety measures are regularly inspected and continuously improved.
- Komax only brings products and systems to market that comply with applicable safety regulations, standards, and guidelines.

- We comply with applicable laws, legal provisions, and other statutory requirements as well as with the relevant standards (ISO 9001, ISO 14001, and ISO 45001) and are constantly improving the effectiveness of our Integrated Management System (IMS).
- We expect our partners and suppliers to meet the same high quality, environmental, health and safety standards that we do.
- Prevention has priority over correction. We constantly improve our products, services, and processes. We learn from our mistakes and promptly eliminate their causes.
- Every Komax employee is responsible for implementing this policy consistently and credibly.

The above principles shape our entrepreneurial mindset and actions and are reflected in the Integrated Management System.

Matijas Meyer
CEO Komax Group
IMS Responsible Komax Group